

# Think Email, Think S.C.A.M.!

Can you spot the S.C.A.M. tactics used in this email?

#### Account Reactivation

Accounts <accounts@winningfootytips.com>

#### Hello,

Recently we have reactivated the product for your account and you can tak advantage in the next 24 hours. You were given a prize worth \$1k and you can claim it right now.

> YOU MUST CLICK HERE IF YOU STILL WANT IT <

You have 24 hours or else it will expire. It will NOT be able to get re-instated. This will be your last notice.

- Support

### Sender

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# Who is really sending you the email?

• An email address containing an IP address is probably fake.

e.g. Microsoft@172.16.123.135

- Organisations will not use a **free email service** provider. e.g. microsoft@gmail.com
- Keep an eye out for **unusual domain names.** e.g. vaevk.in

## Action

# What does the email want you to do?

Be careful of clickbait tactics such as:

- **Sense of urgency** getting you to act (or click) quickly without thinking.
- **Sense of curiosity** the need to know or learn more.

# Content

What's in the contents of the email?

- **Spelling & grammatical errors** can be a good indication of a phishing attack
- Always look under **links** (tip hover your mouse over the link to make sure the URL is safe)
- Beware **attachments!** Check the email for signs of phishing before opening any attachments
- Never fill out a **form** embedded in an email.



### Manage

It's a S.C.A.M.! What should you do?

- $\cdot\,$  Don't ever respond to a SCAM email.
- Don't do anything that the SCAM email wants you to do.
- Notify your company's IT service desk immediately.